



Craegmoor
Healthcare

Ty Gwyn Hall Independent Hospital

Llantilio Pertholey, Abergavenny, Monmouthshire NP7 6NY
Tel: 01873 856 197 Fax: 01873 852 056

Email: ty.gwyn@craegmoor.co.uk
Internet: www.craegmoor.co.uk

11th September 2009

To whom it may concern

My name is Glynis Davies and I am a Registered Mental Nurse working for Craegmoor Healthcare. We are one of the largest private health care providers in the country. Ty Gwyn Hall itself is registered as an Independent Hospital. We cater for people with enduring mental health problems, some with forensic histories.

Part of my role is also finding work placements and college for patients that are nearer to moving back into the community.

Having been introduced to Homemakers and explaining my situation, Shaun, Rob and all the staff could not have been more helpful. Times and days to suit us and our patients were organised and Homemakers were very accommodating in letting a member of our staff stay with our patient to allow them to settle in. Patients were assessed by Homemakers and given tasks according to interests and ability.

Homemakers has given our patients a sense of 'normality' and 'reality', the responsibility of timekeeping and responsibility to an employer. Most of our patients have never really held down any type of work so this is a very important lesson to them. They are treated with respect and empowered to work on their own if they are capable. At Homemakers they are treated like an ordinary employee rather than a patient from a hospital. This attitude to them increases their self esteem, improves their social skills, increases motivation and independence.

Shaun is very aware of mental health legalities and will inform us before changing anything or if he feels our patient is unwell. We have worked with Homemakers now for about 4 years and numerous patients have worked there. This varying from 2 years to a few months but all have come away with valuable life experience.

Yours faithfully

GLYNIS F. DAVIES
Registered Mental nurse

INVESTOR IN PEOPLE

Parkcare Homes Ltd
Registered Office:
Craegmoor House, Pardiswell Park
Worcester WR3 7NW

Registered in England & Wales No. 2155276

Registering Authority - HIW, Caerphilly

www.craegmoor.co.uk

Caring for the individual